



PO Box 700
Jamestown, NY 14702-0700
PH: (716) 661-1660

ELECTRIC
DISTRICT HEAT
WATER
WASTEWATER
SOLID WASTE

ASSISTANCE FOR BPU CUSTOMERS

****BPU CAN NOT GUARANTEE APPROVAL****

DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS)

- Contact **(716) 661-8200** or **(716) 753-4998**
- May help with electric, water, and sewer services.

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

- Contact **(716) 753-4385** or **(716) 661-8103**
- HEAP grant will be applied to the **primary** heating source (**ELECTRIC**)
 - Emergency HEAP can be applied to one or both heating sources*

*If gas is primary and needs electric to run the furnace, you MAY qualify for Emergency HEAP on gas AND electric)

GOOD NEIGHBOR FUND

- Contact Salvation Army at **(716) 664-4108**
- One-time payment for customer experiencing a temporary hardship
- Must have been making payments (6 in the last 12 months) and cannot be receiving DSS one-times or DSS online payments but can receive HEAP.

CHAUTAUQUA OPPORTUNITIES, INC. (COI)

- Contact **(716) 661-9430**
- This is a grant opportunity available through the homeless prevention at Chautauqua Opportunities.
 - Link for information: www.chautauquaopportunities.com
 - They can help with past due rent and utilities (up to 6 months)