

News and Views

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Customer Newsletter

City of Jamestown Board of Public Utilities

June, 2022



BPU "Cents for St. Susan's" Fund Drive Raises Gifts through Mid-August



The Jamestown BPU is raising money to feed hungry people through our 23rd annual "Cents for St. Susan's" campaign. Since 2000, the BPU and our community have provided \$280,771.54 to feed guests at our local soup kitchen through our "Cents for St. Susan's" drive.

The Legend Group

with Lou Deppas



The names and logos of these 2022 sponsors are in recognition of these companies and people who have given \$500 or more to our annual campaign.



If you can join in support of St. Susan Center at this time, please mail your gift to Cents for St. Susan's, Jamestown BPU, P.O. Box 700, Jamestown, NY 14702-0700. Write checks to St. Susan Center.



Dan & Connie Evans

Other ways to help:

Drop coins and dollars in the "Cents for St. Susan's" canisters placed around the area through mid-July and in our Customer Service Office.



Anything print.

Bring redeemable cans and bottles to our Customer Service Office, 92 Steele Street; to Don's Car Wash; and to the Southside Redemption Center.

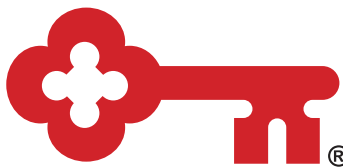
Contribute a donation on the BPU website when paying your utility bill online.

BPU employees will hold a hot dog sale from 10:30 a.m.—2 p.m. Friday, June 3, outside our BPU Customer Service Office. Come & enjoy one of your first grilled hot dogs of summer!

Let's all get together & support St. Susan Center and its guests!



Judy & Steve McAllaster



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Southwestern New York's Leading Newspaper

Yard Waste Site, 1001 Monroe Street

Open to BPU Solid Waste Residential Customers

7 a.m.—1 p.m. Saturdays
4-7 p.m. Wednesdays



A vehicle must have a 2021-22 Yard Waste Site sticker affixed to the driver's side rear window to enter the Site. Stickers are free, one per BPU Solid Waste residential account, at our Customer Service Office, 92 Steele Street, Jamestown.

Accepted: leaves, grass clippings, brush & tree parts (8" in diameter maximum), plants, shrubs, bushes & mulch

Not accepted: metal, lumber, tires, concrete, rocks, sod, dirt, drywall, construction materials, garbage

Sidewalk Rebate Program

Property owners are eligible to receive a \$3.00 rebate per square foot for sidewalk replacement.

\$6.00/sqft rebate is available to property owners whose sidewalk has been damaged by a City tree. (and tree has been removed)

Contact the City of Jamestown Department of Public Works for more information.

145 Steele Street | Jamestown, New York 14701
(716) 483-7545 | dpw@jamestownny.gov



Yard Waste Bag Curbside Collection Service Convenient & Easy on Your Vehicle

Get rid of yard waste without having to load it into your vehicle, taking it to the Yard Waste Site and leaving debris in your clean truck or car.

The Yard Waste Bag Collection Service is simple and convenient.

Purchase four 30-gallon bio-degradable yard waste bags for \$12 in our Customer Service Office, 92 Steele Street, Jamestown.

The price of the bags is not so much for the bags themselves but



actually for the collection of your bags curbside on any Tuesday morning. You can have them picked up one at a time or all of them together on one Tuesday.

To make an appointment for a pick-up, call the Garbage Hotline at 716-661-1651.

You also can make an appointment online yourself at: www.jamestownbpu.com. Click on the green "My Account" tile on the homepage. You'll be taken to your account page where you can view a list of forms that you can complete and submit online. You'll receive an email confirming your appointment.

2021 BPU Water Quality Report Issued



The Jamestown BPU 2021 annual water quality report has been issued.

This required report provides our customers with information about the quality and testing of water delivered by the utility's water system.

The report is available directly at:

<https://www.jamestownbpu.com/Archive.aspx?ADID=197>.

To request a hard copy of the annual water quality report or a hard copy with larger print, call BPU Communications at 661-1680 or stop at our Customer Service Office.

Curious about why the lights are out or where there is a main break? Maybe you'd like to be notified about bids advertised by the BPU. Sign up for "Notify Me" by clicking the green oval tile on the top right side corner on our homepage at www.jamestownbpu.com.

More Help for Past-Due Utility Bills ... HEAP Has Been Extended

Still worried about overdue utility bills? **First, contact our Customer Service Office at (716)661-1660** or stop in at 92 Steele Street and ask for a payment agreement. Our representatives will take a look at your situation and help design a plan for you. With a payment agreement, you can pay a bit extra each month until your account is up-to-date.

In addition to a payment agreement, you can apply for help now while availability continues through certain utility assistance programs.

HEAP (Home Energy Assistance Program) has extended funding for primary heating bills. If your natural gas furnace needs electricity to operate, you may qualify. Contact **HEAP** at (716)661-8103 or (716)753-4998.

The New York State (NYS) **Low Income Household Water Assistance Program (LIHWAP)** provides aid based on income, household size and amount owed to drinking water or wastewater utilities. Apply online 24 hours a day, any day of the week at <https://otda.ny.gov/LIHWAP>. You can also print the application and submit it to NYS LIHWAP, P.O. Box 1789, Albany, NY 12201.

Chautauqua Opportunities, Inc. (COI) makes funds available for overdue rent and utilities up to six months in arrears. For details, contact (716)661-9430 or <https://www.chautauquaopportunities.com>.

The Department of Health & Human Services offers help with electric, water and sewer bills. Information is available at (716)661-8200 or (716)753-4998.

The Johnson/BPU Good Neighbor Fund helps customers who normally pay their BPU bills but who run into a problem such as a house fire that keeps them from paying BPU bills. An applicant cannot receive social services payment for utilities. Recipients of Social Security and HEAP may apply. Make your appointment for information by calling the Salvation Army in Jamestown at (716)664-4108.

Get help now without delay!

