



# News and Views

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City of Jamestown, NY Board of Public Utilities

"Jamestown Up Close & Wonderful"

May, 2019



## Cents for St. Susan's Fund Drive: April 30<sup>th</sup> through July 4<sup>th</sup>



The BPU announces our 20th year of annual "Cents for St. Susan's" drives to raise funds to feed people in our community. Since 2000, the BPU has raised a total of \$215,490 for the soup kitchen.

Please drop change in our brightly colored coin canisters in local businesses until July. Add a gift to your BPU payment, bring it to Customer Service or mail it to:

Cents for St. Susan's, BPU, P.O. Box 700, Jamestown, NY 14702-0700.



**Other ways to give:**

- Bring empty redeemable bottles and cans to BPU Customer Service, 92 Steele Street; Don's Car Wash; or the Southside Redemption Center.
- Buy hot dogs in front of our Customer Service Office from 10:30 a.m.—2:30 p.m. Monday, June 3.



Thanks to our generous sponsors, whose logos are shown here, for their donations as major sponsors of the fund drive!

Questions? Call Communications Coordinator Becky Robbins at 661-1680.



## 2019 Yard Waste Site Hours



The BPU Yard Waste Site, located on 1001 Monroe Street, the dead-end off 8th Street, is open for the spring-fall season.

### Hours of operation are from:

9 a.m.—3 p.m. Saturdays through November 10  
4-7 p.m. Wednesdays through September 26.

The Site accepts residential leaves, grass clippings and brush (up to 8" diameter). No trash is accepted at the Site. Metal, lumber, wood, tires, rocks, concrete, sod, dirt, drywall and other construction materials are not accepted.

You'll need a dark pink Yard Waste Site Sticker to enter the Site. The sticker for 2019 is the same sticker that will be used in 2020. Stickers are available free-of-charge at BPU Customer Service, open: 9 a.m.—4 p.m. Monday–Wednesdays; and from 8 a.m.—5 p.m. Thursday–Fridays. One sticker is issued for each solid waste account.

Your sticker must be affixed to the back driver's side window of your vehicle. If it is not placed on your window, you will not be allowed to enter the Site.

Lost stickers will not be replaced. Please affix your sticker to the rear driver side window of your vehicle immediately to prevent loss. If you sell your vehicle, please remember to save your sticker. Questions? Call the Garbage Hotline at 661-1651 or Customer Service at 661-1660.

## Yard Waste Bags (with Collection Service) for Sale in Customer Service Office: \$12 Price includes Four Biodegradable 30-gallon Bags & Curbside Collection

Looking for a simpler way to take care of yard waste? Don't want to cause a mess in your vehicle, transporting leaves and grass? Our Yard Waste Bag Program may be what you need!

The BPU Customer Service Office sells packets of four 30-gallon, biodegradable paper bags for \$12. The cost includes collection service at the curb. After your bags are filled, call the Garbage Hotline before 3 p.m. on any Monday and our Solid Waste employees will collect the bags from your curb on a Tuesday. Fill all the bags at one time or call for collection, one bag at a time. The Garbage Hotline number is 661-1651. This is a simple way to tidy your yard without having to hurt your back lifting yard waste and without placing yard waste into your clean car. BPU Customer Service office hours are: 9 a.m.—4 p.m. Mondays-Wednesdays; and 8 a.m.—5 p.m. Thursdays-Fridays; 92 Steele Street.



With warmer weather in spring, summer and fall, it's more important than ever for Solid Waste customers to put garbage bags in a can with a lid.

Spring and summer weather brings out animals that get into plastic bags and break them open. The result can be garbage blowing around neighborhoods, with decaying food laying on the ground, attracting more animals and bugs, creating a health hazard.

As a reminder, the Jamestown City Code requires customers to discard garbage in a can with a lid.

## Dual Meters Reduce Wastewater Bills for Customers Using Large Amounts of Outside Water



The BPU's 2019 residential dual meter program helps reduce sewer bills for outside watering needs. The utility furnishes this service for water/wastewater BPU customers whose accounts are current and

who use a lot of water for outside projects.

The water meter in your home also determines your charges for sewer. Most of the water used in your home eventually flows into a sanitary sewer (for instance, down shower and tub drains, toilets, dishwashing, laundry.) The BPU has two separate rates, one for water and one for sewer/wastewater.

Water used for outside projects, however, usually goes right into the ground instead of into the sanitary sewer. If you use a lot of outside water, then you are paying wastewater charges for water that doesn't end up in the sewer.

One example of large outside water use would be a customer who plants a large lawn or garden that requires lots of watering over the summer weeks.

The dual meter program runs in monthly increments for ease of billing from May 1—September 30. An initial deposit of \$50 is required when the customer picks up the meter at BPU Customer Service. The deposit is refunded to your water account after the program ends on September 30 and after the meter has been returned in good working order to BPU Customer Service by October 12.

Installing the dual meter is easy. The meter attaches to your outside spigot on one end and to your hose on the other end. When your water and sewer bill comes, the sewer rate will only be charged on water that is used in the house.

Full details on the dual meter service may be obtained at the BPU Customer Service Office, 92 Steele Street, at [www.jamestownbpu.com](http://www.jamestownbpu.com) or by calling Customer Service at 661-1660.

## BPU Water Quality Report for 2018



New York State requires all water utilities to compile an Annual Water Quality Report each May, reviewing testing results and water supply information from the prior year.

The BPU's 2018 Water Quality Report will be issued and located on our website in May at

[www.jamestownbpu.com](http://www.jamestownbpu.com). Customers who prefer a hard copy and/or one with larger print may call BPU Communications at 661-1680 and a copy will be mailed to you.

**Spring Water Main Flushing continues in BPU water territory through May 15. Maps indicating flushing day locations & times have been posted on our web site at [www.jamestownbpu.com](http://www.jamestownbpu.com), in March & April customer newsletters & in the Jamestown Post Journal. Both business/industrial & residential customers received telephone calls indicating when water main flushing would occur in their areas.**