

BPU ENERGY STAR Rebate Program Frequently Asked Questions

How do I participate in the BPU ENERGY STAR Rebate Program?

Participation in the BPU ENERGY STAR Rebate Program is easy. Mail or bring in the **original** receipt from the purchase of a **new** product, the completed rebate form and the NFRC label that is provided by the retailer where you purchased the product. Extra copies of the rebate form are available at www.jamestownbpu.com and at BPU Customer Service.

How will I receive the rebate?

Upon verification, home owners will receive the rebate in the form of a credit on their next electric bill. For rental property owners, all rebates less than \$500 will be applied to their accounts. If the rebate exceeds the \$500 limit, the rental property owner can request a check for the rebate.

What should I do with my old item?

Many contractors will dispose of the old material as part of their contract with you. You also may take it to the Chautauqua County Landfill (for disposal rates, call 985-4785).

Is there a limit on how much I may claim on rebates?

The limit for BPU ENERGY STAR item rebates is \$1,000 per customer account per calendar year and \$5,000 per year for rental property owners.

Using ENERGY STAR qualified products is only one part of reducing your home's overall energy consumption.

For more information on how you can improve the energy efficiency of your home and lower your overall energy costs, visit the Jamestown BPU website, www.jamestownbpu.com,



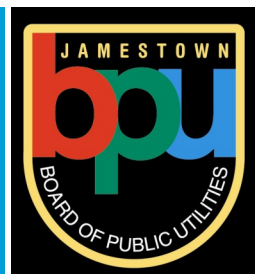
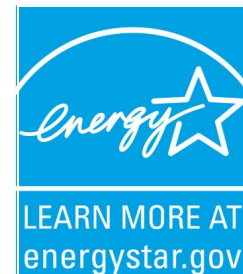
Conditions of Offer

The BPU is not liable for and does not guarantee the performance of any product, the actions of any contractor who installs a product or energy savings associated with products. The customer is responsible for payment of all taxes associated with this program. The Jamestown BPU reserves the right to terminate or modify this program at anytime.

If you have any questions concerning the program, please contact:

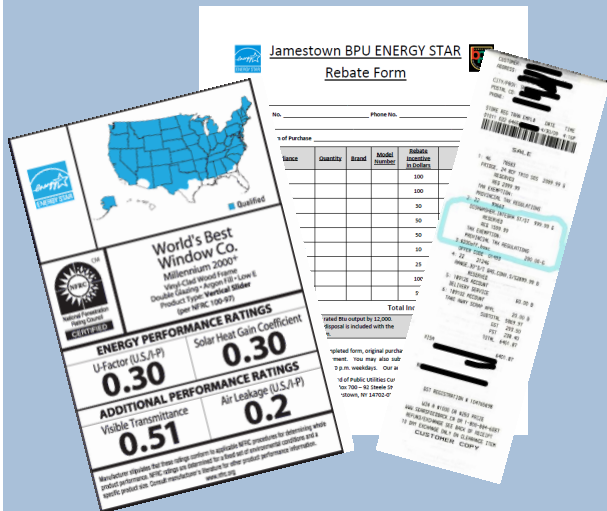
Daniel Reynolds
Jamestown BPU
Energy Efficiency Coordinator
P.O. Box 700, 92 Steele Street
Jamestown, NY 14702-0700
Phone (716) 661-1646
E-mail: dreynolds@jamestownbpu.com

Jamestown BPU ENERGY STAR Windows & Doors Rebate Program 2012



The following items **must** be provided to Customer Service to receive a rebate:

For Energy Star windows and doors, you must submit - Original NFRC label (stating U-Factor and Solar Heat Gain), BPU Rebate Form and original receipt.



The rebates listed below are available for the purchase of **new** products made between January 1, 2012, and December 31, 2012.

- Residential Windows - \$25 each**
- Residential Entry Doors - \$50 each**
- Residential Skylights - \$25 each**

Any products that were purchased under the 2011 ENERGY STAR program need to be submitted no later than May 1, 2012, to receive credit.

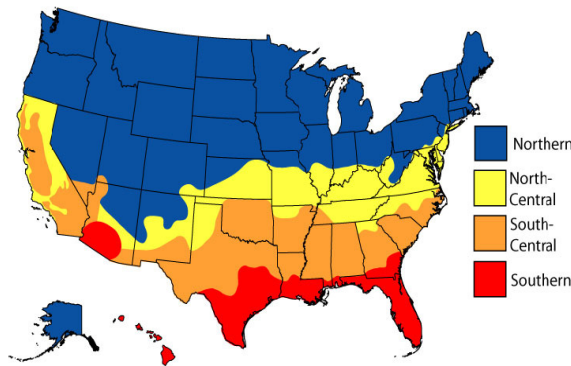
What you should look for when purchasing an ENERGY STAR Window, Door or Skylight

ENERGY STAR® Qualification Criteria for Residential Windows, Doors, and Skylights

Climate Zone	Windows		Doors	Glazing Level	Skylights	
	U-Factor ¹	SHGC ²			U-Factor ¹	SHGC ²
Northern	≤ 0.30	Any	Prescriptive	Opaque	≤ 0.21	No Rating
	=0.31	≥ 0.35			≤ 1/2-Lite	≤ 0.30
	=0.32	≥ 0.40			> 1/2-Lite	≤ 0.30
North-Central	≤ 0.32	≤ 0.40				
South-Central	≤ 0.35	≤ 0.30				
Southern	≤ 0.60	≤ 0.27				

¹ Btu/h.ft²·F

² Fraction of incident solar radiation



All NFRC labels include a map showing zones in which the product qualifies for the ENERGY STAR designation. Products in our program must qualify in the northern zone. The two factors that determine what zones a product qualifies in are the U-factor and the solar heat gain coefficient (SHGC). For the northern zone, a low U-factor number and high SHGC is most desirable.

Jamestown BPU ENERGY STAR Rebate Application for BPU Electric Customers

Name _____

Choose one: Owner Occupied
 Rental Property

Address of Installation _____

BPU Account Number (from bill)

Phone Number (____) ____-____

Type of Product	Quantity	Brand	Model Number	Rebate Incentive in Dollars	Total
Residential Window				\$25	
Residential Door				\$50	
Residential Skylight				\$25	

Total Rebate Requested

All products must meet current ENERGY STAR criteria

Please send my rebate in the form of a check (only available for rental property owners requesting rebates over \$500)

Mailing Address for Check Payments _____

To receive your rebate credit, submit this form with your **original** purchase receipt and NFRC certificate in person or by mail to:

BPU Customer Service
P.O. Box 700—92 Steele Street
Jamestown, NY 14702-0700

BPU Customer Service is open 7 a.m.— 5:30 p.m. weekdays.