

New York State Dept. of Public Service
 3 Empire State Plaza
 Albany, New York 12223-1350
 Fuel Sources and Air Emissions
 to Generate Your Electricity

Air Emissions Relative to The New York State Average

**NYS
 Average**

Period Shown: April 2002—March 2003 for

Jamestown Board of Public Utilities

Fuel Sources

Biomass	0%
Coal	24%
Gas	8%
Hydro	68%
Nuclear	0%
Oil	0%
Solar	0%
Solid Waste	0%
Wind	0%

Total 100%
 (Actual Total may vary slightly from 100% due to rounding)

NOTE: Sulfur dioxide and nitrogen oxides are key pollutants that contribute to acid rain and smog, and carbon dioxide, contributes to global climate change. Depending on fuel source, size and location, the generation of electricity may also result in other public health, environmental and socio-economic impacts not disclosed above.



STORM SEASON NEARING

As spring nears, ice is melting off roofs and bringing down power lines. In addition, temperatures are swinging from the 30's to the near 60's which makes for thunderstorms to appear out of seemingly no where and cause disruptions in power.

Be safe—remember NEVER touch downed power lines! Let the professionals at the BPU worry about it. Call 661-1640 anytime of day or night, any day of the week to report problems with your power, water or sewer lines.

When you know a storm is coming, unplug your valuable electronic equipment to avoid any problems resulting from lightning strikes or power surges and always have your battery-powered radio and flashlight ready for emergencies "just in case."

**THE BPU IS NOW ACCEPTING
 MONETARY DONATIONS
 FOR ITS
 CUSTOMER ASSISTANCE PROGRAM (CAP)**

The CAP program will help qualifying residential customers as soon as sufficient funds have accumulated. Add your donation to the amount of your monthly bill or, if you are on Balanced Billing or Electronic Pay, a separate check made out to BPU CAP (Customer Assistance Program) will be most gratefully appreciated.

You MUST be sure to check the CAP donation box on your bill stub in order for your donation to be credited. Otherwise, excess funds submitted must be credited to your bill.



RED CROSS BLOOD DRIVE

Thursday, April 29, 2004

10:00 AM to 3:00 PM

BPU BUSINESS OFFICE

92 Steele Street

Everyone Welcome

Drop in or call 661-1666 for appointment

TO REACH THE BPU

Dial 661-1660—if you know the extension of the person you wish to speak to dial it immediately or spell the last name and first name of the person you wish to reach and press the # key.

Otherwise:

Press 1 for the Garbage Hotline

2 for Customer Service

3 for the BPU Trouble number. (The Trouble Number may also be reached directly by dialing 661-1640.) In either case, then...

Press 1 to report an electric outage or problem;

2 to report a street light problem;

3 to report a tree limb problem;

4 to report a water problem;

5 to report a wastewater problem;

9 to replay the list of options.

When reporting street light or tree limb problems, leave a detailed message including your name, address and telephone number.

EASY PAYMENT PLAN ENROLLMENT

The BPU Easy Payment Plan electronic transfer allows you to pay your utility bill each month with little or no effort. Sign up for the convenience of having your bill deducted automatically from your checking account each month.

The BPU will send you a statement as usual and at the top of the statement there will be a reminder that the bill will be deducted from your account on its due date. This will remind you to deduct it from your checking account. The transaction will appear each month on your bank statement.

Easy Pay customers should call 661-1665 immediately if you think there is a discrepancy in your bill.

Simply fill out the form below and return it with a voided check or deposit slip.

You must notify Scott Bensink at 661-1665 if you change banks or account numbers or if you wish to cancel or change this service. Initial enrollment may take 4 to 6 weeks to begin.

AUTHORIZATION FOR BPU ELECTRONIC PAYMENT
 I authorize Jamestown BPU to initiate debit entries to my checking account at the bank listed below.
 PLEASE PRINT

NAME _____

ADDRESS _____

DAYTIME PHONE _____

BPU ACCOUNT # _____

BANK NAME _____

BANK ACCOUNT NUMBER _____

PLEASE ATTACH VOIDED CHECK OR DEPOSIT SLIP AND MAIL WITH YOUR PAYMENT AND STUB OR SEND DIRECTLY TO:

C/O SCOTT BENSINK
 BOARD OF PUBLIC UTILITIES
 P.O. BOX 700, JAMESTOWN, NY 14702-0700



**BPU
 BALANCED
 BILLING**

Call 661-1660 to join other BPU customers who have signed up for Balanced Billing to make your bill paying more convenient.

Pay the same amount monthly for 11 months and true-up the 12th month. It may be just what you're looking for to make your bill paying more predictable than the weather.

WATCH FOR APRIL FLUSHING ANNOUNCEMENTS in THE NEWSPAPER, on CABLE TV, on THE RADIO AND ON THE WEBSITE, www.jamestownbpu.com.