

CARDBOARD RECYCLING AT THE CURB BEGINS in 2004



The Board of Public Utilities will begin picking up corrugated cardboard recyclables at the curb in January 2004.

Corrugated cardboard is heavy paper with a wavy liner in between—usually used for moving and shipping boxes. It does NOT include cereal or gift boxes. (As Roseann Himes shows above.)

While pizza and some food boxes are made of corrugated cardboard, they should NOT be recycled as they are considered contaminated, usually with oil (as you can see in the lower box above). Contaminated cardboard should be broken down and put in with your regular garbage.

Cardboard recycling will be picked up the same week as glass recyclables. The cardboard should be broken down flat and placed against one side of the yellow recycling container with the glass next to it. If you have a lot of cardboard, take another container and place it beside the yellow container with the glass in it and stack the flattened cardboard in the second container.

Cardboard MUST be placed in the yellow container or another container or it will blow away. Please do NOT put cardboard in plastic bags.

SOLID WASTE COLLECTION RATES WILL RISE ON JANUARY 1

BPU collection rates for solid waste will increase by 2.63% beginning January 1, 2004.

The slight increase will boost the cost for service for one to five dwelling units to \$9.75 a unit, up from the present \$9.50 a unit.

For six through 10 dwelling units, the new cost will be a basic service charge of \$11.80 plus \$7.70 for each unit. Buildings with 11 to 15 units will be charged basic service charge of \$34.90 plus \$5.15 per unit, with the basic service charge rising to \$69.30 plus \$3.10 a unit for buildings housing more than 16 residential units.

WATER RATES INCREASE JANUARY 1



BPU Business Manager, Michael A. Anderson, reminded BPU customers that rates for the colorless liquid will rise by 10 percent on January 1, 2004, by action taken by the Board of Directors in 2003. Last year, the Board approved a 20 percent increase for 2003 and a 10 percent increase for 2004.

Additional revenue of \$286,000 is anticipated to be generated as a result of the increase. The water department continues to see a modest increase in operating and maintenance costs, while usage continues to diminish.

The Basic Service Charge in Jamestown will increase from \$2.88 to \$3.17 and the cost per unit of water (1000 cubic feet of 748 gallons) will increase from \$1.40 to \$1.54.

The Basic Service Charge for outside the city will increase from \$4.32 to \$4.76 and the cost per unit will increase to \$2.31.

Bulk sales will increase to \$1.69 per unit of water.

WASTEWATER RATES RISE JANUARY 1



City Council has approved a recommended Wastewater rate increase by the Board of Public Utilities. The recommended increase will be 10 percent in 2004 and 10 percent in 2006.

The increase is needed to finance \$2 to \$3 million in upgrades to the Wastewater Treatment Plant on Quaint Road to bring the technological equipment up to date that is necessary for returning wastewater to the hydrologic cycle.

Every drop of water that travels through customer water taps, must be thoroughly cleaned using nine distinct processes before the water can be put back into nature.

Jamestown's wastewater basic service charge will increase from \$2.50 to \$2.75 in 2004 and to \$3.03 in 2006. The cost per unit of water will increase from \$2.16 to \$2.38 in 2004 and to \$2.62 per unit in 2006.

Falconer rates will increase to a basic service charge of \$4.75 and \$4.51 per unit of water.

WE NEED YOU TO REPORT PROBLEMS

Help us find street lights that are out and tree limbs that need attention! It's as easy as 1...2...3!

Our new phone system makes it easy for you to report problems.

Just dial the main BPU phone number 661-1660.

Press 1 for the garbage hotline;
press 2 for customer service; or
press 3 for the BPU trouble number.

When you reach the trouble number,

press 1 to report an electric outage or problem;
press 2 to report a street light problem;
press 3 to report a problem with tree limbs;
press 4 to report water problems;
press 5 to report a wastewater problem; and
press 9 to replay the list of options.

Leave a detailed message reporting where and what the problem is and your name, address and telephone number. And...thank you for your help.



RECYCLING IS THE LAW!

Every residential unit in the city is entitled to one free recycling container. If you have never had one at your address or if you would like additional containers for \$5.00 each, call Roseann at the Garbage Hotline, 661-1651.

Recyclables **MUST** be placed in the yellow container for pickup. If you have more recyclables than will fit in this container, you may place the overflow in an additional container next to the yellow one. However, the yellow container must be placed on the terrace so sanitation workers may easily identify them.

Please place your garbage and recyclables on the terrace **AFTER** 6:00PM the evening before your scheduled garbage pickup.



COLLECTING CANS FOR ST. SUSAN CENTER

Carl Spitale is pictured with some of the cans and bottles donated to the BPU redemption effort to help the St. Susan Center.

The BPU and many other community sponsors will be conducting a food drive during the month of April to benefit the soup kitchen **AND** commemorate the organization's 20th anniversary.

In the meantime, the BPU is accepting all cans and bottle donations at its Customer Service department at 92 Steele Street Monday through Friday from 7:00 AM to 5:30 PM.

We will redeem the cans and bottles and put the money toward the April food drive total.

Won't you please help?

Every donation counts—we'll gladly accept cans and bottles from homes or perhaps local businesses and industries might be willing to donate their bottles and cans to help the effort as well.

Questions? Call 661-1666.

PUT WINDOW COVERINGS TO WORK

Think of drapes and shades as window insulation. Use them to let warming sunlight in or to keep heat in or out.

But don't let your drapes or curtains block your heating vents or cold air return ducts.

The Fluvanna Avenue Yard Waste Site has closed permanently for the winter months effective November, 2003.
Watch for spring opening announcements!

**THE BPU IS NOW ACCEPTING
MONETARY DONATIONS
FOR ITS
CUSTOMER ASSISTANCE PROGRAM (CAP)**

The CAP program will help qualifying residential customers as soon as sufficient funds have accumulated. Add your donation to the amount of your monthly bill or, if you are on Balanced Billing or Electronic Pay, a separate check made out to BPU CAP (Customer Assistance Program) will be most gratefully welcomed.

You **MUST** be sure to check the CAP donation box on your bill stub in order for your donation to be credited. Otherwise, excess funds submitted must be credited to your bill.



**BPU
BALANCED
BILLING**

Don't let our mild winter weather fool you. Mother Nature can change at a moment's notice.

Join other BPU customers who have signed up for Balanced Billing to make your bill paying more convenient.

Call 661-1660 to sign up.

Pay the same amount monthly for 11 months and true-up the 12th month. It's new, it's simple and it may be just what you're looking for to make your bill paying more predictable than the weather.

EASY PAYMENT PLAN ENROLLMENT

Call the BPU Customer Service Department today at 661-1660 to enroll in the Electronic Payment Program. The amount of your bill will be automatically deducted from your checking account each month on your due date.

Your statement will come each month with a reminder that it will be automatically deducted from your checking account. The transaction then appears on your monthly bank statement.

Call immediately to make your bill paying easier!



**GIVE
THE
GIFT OF LIFE**
City of Jamestown
Red Cross
Blood Mobile

Thursday, March 4, 2004

10:00 AM to 3:00 PM

BPU BUSINESS OFFICE

92 Steele Street

Everyone Welcome

Drop in or call 661-1666 for appointment