



PO Box 700
Jamestown, NY 14702-0700
Phone (716) 661-1680
Fax (716) 661-1617

**ELECTRIC
DISTRICT HEAT
WATER
WASTEWATER
SOLID WASTE**

September 24, 2018
Information:
Becky Robbins 661-1680/450-1835

For immediate release

Jamestown Board of Public Utilities (BPU) Announces Water Main Flushing Dates

The Jamestown Board of Public Utilities (BPU) will begin fall daytime water main flushing on October 5, weather-permitting.

Pre-flushing in Falconer will start at 2 p.m. Friday, October 5, in the areas of Ralph, Valmeere, Mapleshade and Aldren. The entire Village of Falconer will be flushed from 8 p.m. Saturday, October 6, overnight into Sunday, October 7, until Falconer is completely flushed.

During Falconer flushing, on Saturday and Sunday, water may be discolored on the north side of Jamestown as well as in the Village.

Flushing of the rest of the BPU Water Division system will take place from 8:30 a.m. – 4:30 p.m. Monday-Friday, October 8-12; and Monday-Wednesday, October 15-17. The exception will be on Wednesday, October 10, when flushing will take place from 5:30 a.m. – 5 p.m. to accommodate downtown Jamestown restaurants and businesses. *Flushing that day could affect streets and neighborhoods off Fairmount/ Rte. 394, even though those particular streets are not flushed that day.*

Flushing can discolor water, especially when water line cleaning takes place in customers' immediate areas on their scheduled flushing days. Customers may see discolored water at any time during flushing, although unlikely, even on days other than their scheduled flushing days.

The BPU's August and September newsletters contain a two-page color-coded map section showing which areas will be flushed on which days. The maps also are posted on www.jamestownbpu.com and will be in the Post Journal on September 30 and October 7.

The BPU website, FACEBOOK and Twitter pages will list daily flushing locations. Recordings of daily flushing locations are available by calling 661-1660, Ext. 6. The BPU also informed commercial customers of their flushing dates by automatic calls approximately a month before flushing. Residential customers, whose phone numbers

are current on their accounts, can expect to receive such calls two days in advance of their flushing days.

Customers with questions about flushing and their flushing dates may call the Flushing Hotline at 661-1688 or Communications at 661-1680. BPU Communications Coordinator Becky Robbins says, "If you receive voicemail when calling, please leave your address, the names of the streets at the end of your block and your phone number. BPU employees will return calls with flushing location dates."

The main precaution that customers may take during water main flushing is to check for discolored water before doing laundry and to avoid pulling water into your hot water tank. The BPU also suggests putting aside water for cooking or drinking a day or so ahead of your flushing day because the discolored water is unappetizing in appearance.

Should discolored water enter the household, it can be expected to clear in 12-24 hours.

The BPU provides a free commercial rust/iron stain remover for laundry, at no cost to water customers at the BPU Customer Service Office, 92 Steele Street; at the Jamestown City Clerk's Office and at the Town and Village offices in Busti, Celoron, Ellicott, Falconer and Lakewood.

If laundry is washed by mistake in discolored water, do not dry your clothes; instead, after your water clears, rewash the laundry in the stain remover before drying.

Overall, it is safe to use and flush toilets during the process unless the BPU is flushing directly on a customer's street as pressure surges could occur.

The BPU flushes water lines twice a year to remove sediment that may gather in water lines. As flushing occurs, employees also check on the condition of the hydrant and can fix any problems that they may find. Water main flushing is a normal process used throughout the State. The BPU prefers flushing to clean the lines instead of adding chemicals to the water.