



PO Box 700
Jamestown, NY 14702-0700

ELECTRIC
DISTRICT HEAT
WATER
WASTEWATER
SOLID WASTE

NEWS RELEASE: For immediate release

BPU INCREASES CUSTOMER SERVICE HOURS

The BPU Customer Service Department will now be open to the public from 7:00 AM to 5:30 PM. The increased hours allow easier access to the Board of Public Utility services for working customers before and after work.

The 10½-hour service period has been steadily increased from 7½ hours since the BPU offices moved to 92 Steele Street in 1993.

The BPU is continuing to monitor its hours of service, always looking for the opportunity to improve Customer Service options.