



PO Box 700  
Jamestown, NY 14702-0700

ELECTRIC  
DISTRICT HEAT  
WATER  
WASTEWATER  
SOLID WASTE

## **NEWS RELEASE: For immediate release**

### **BPU AUDIT RESULTS IN JULY 1 CHANGES IN BILLING PROCEDURES**

**BPU customers who currently hold bills that are due on July 1 are reminded that if their bill is NOT paid on July 1, an overdue penalty of 1½% will be assessed on July 2 and disconnect notices will be mailed at the same time. These are the rules as stated in the BPU tariff filed with the New York State Public Service Commission.**

**The BPU tariff states that an electric bill is due and payable 23 days after it is generated. Therefore, on the 24<sup>th</sup> day after the bill has been issued, if it is not paid, penalty will be assessed and the utility will take the first steps necessary to terminate service for non-payment. Following the guidelines of the tariff has been recommended by an audit conducted by the Office of the New York State Comptroller's Office to encourage customers to pay their utility bill in a timely manner.**

**Utility bill payments will be accepted IN PERSON at ANY pay station included the BPU Business Office, Jamestown City Hall, the Town of Ellicott Building, and soon to be in the Village of Lakewood. An additional on-time method of payment is facilitated by enrolling in the BPU Electronic Payment system. Postmarks cannot be accepted as proof of timely payment. The payment MUST be physically received in one of the BPU pay stations on or before its due date.**